



The Middle Voice: Mediating Conflict Successfully, Second Edition

Joseph B. Stulberg, Lela P. Love

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Everyone mediates. The only question is: how well? Whether you want to be a better professional mediator or, in your role as supervisor, co-worker, parent, organizational leader or community or political activist you want to more successfully manage conflict, this book is for you. It is written in a clear, engaging style. Through its diverse examples and focus on concrete problem-solving strategies and tactics, it is a relevant, effective guide for any citizen. With its important new chapter providing guidance on managing conflicts laced with diversity dynamics, *The Middle Voice* describes the role of a mediator and the skills and knowledge necessary to conduct a successful process. In a historical era of polarized tensions and escalating conflict, *The Middle Voice* is an essential read for gaining confidence in, and knowledge about, resolving conflicts constructively and fairly.

Praise for The Middle Voice:

This book is a “*must read*” for all interested in mediation. — Nancy H. Rogers, Professor Emeritus, The Ohio State University Moritz College of Law

Stulberg and Love have accomplished the impossible task of writing a book on mediation which is accessible and valuable to everyone from the most experienced mediator and trainer to the unwitting person who finds themselves thrust into the position of mediator.— Sharon B. Press, Director, Dispute Resolution Institute, Hamline University School of Law

In this elegantly concise guide to mediation success, Stulberg and Love generously share their secrets and practical wisdom gleaned from two decades of mediating and mediation training collaboration. Reading it is like taking the world’s best mediation training course with the luxury of repeating it whenever you need to.— James R. Coben, Professor of Law and Senior Fellow, Dispute Resolution Institute, Hamline University School of Law

There is simply no one in the conflict resolution field who knows more about the theory and practice of facilitative mediation than the authors of this book. Both are master practitioners, teachers and trainers, whose former students are leaders in the field today. — Robert A. Baruch Bush, Rains Distinguished Professor of ADR Law, Hofstra Law School



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