



Moderation & Kommunikation: Gruppendynamik und Konfliktmanagement in moderierten Gruppen (Whitebooks) (German Edition)

Josef W. Seifert

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Der Moderations-Experte

Gruppengespräche, Meetings, Workshops, Besprechungen bedürfen in aller Regel eines Moderators. Dieser ist als Gesprächsleiter einerseits Spezialist für die Moderationstechnik und andererseits für den Kommunikationsprozess. Das vorliegende Buch trägt dieser "Doppelfunktion" des Moderators Rechnung. Es bietet:

- einen kurzen Überblick über die wesentlichen Elemente der Moderationstechnik
- eine strukturierte Darstellung der kommunikativen Techniken zur Steuerung von Gruppen

Alle Techniken werden übersichtlich und griffig präsentiert, so dass sie unmittelbar in die berufliche Praxis übernommen werden können.

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