



Compensating New Sales Roles : How to Design Rewards That Work in Today's Selling Environment

Jerome A. Colletti, Mary S. Fiss

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"With the explosion in Internet sales, organizations are frantically transforming their sales departments, adding new roles and redefining existing positions, to capture a share of this lucrative new market. This second edition of the landmark "Compensating New Sales Roles" explains: how to identify and establish the sales roles an organization needs to turn in double-digit growth on a continuous basis; how to design and implement a compensation plan that directs, motivates, and rewards employees who perform effectively - regardless of sales channels; how to compensate sales staffs in telesales and teleweb operations - the fastest growing fields of selling. Packed with updated tips, tools, and examples, along with a new focus on online selling opportunities, this is an essential guide for human resources/compensation professionals, business owners, and sales executives."

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