



Discovering Operational Discipline

Robert J. Walter

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Operational Discipline - 15 characteristics of great organizations and their people

Achieving a Culture of Discipline that supports High Reliability Organizations

The things we can't measure may matter the most. The concept of operational discipline was distilled from decades of observing the characteristics of high performance teams and individuals. It examines the 15 principles, attitudes, and values that drive organizational excellence in the areas of quality management, safety management, environmental responsibility, and profitability.

Workshop participants say this concept provides a method that allows us to seek enhanced performance that matches our natural desire to do so. Discover a new way to plan for personal, team and, organizational success that results in a more harmonious work environment.

The workshop uses the insight and creative application ideas offered by over 1000 workshop participants over the past 17 years to help any organization understand and enhance the level of operational discipline in their people, teams, and the organization.

Operational discipline is defined as a consistent pattern of behavioral choices that support success. The book explores the 15 characteristics that we unconsciously seek during any interaction with others; whether the interaction is with a person, a team, or an organization. Developing a high level of operational discipline is the essence of achieving operational excellence. It is the foundation of every successful business management system. Understanding it helps a company move from good to great by cultivating level 5 leadership in its management team (Collins, 2001) and in each employee.

Product and service quality is naturally enhanced and profitability can be maximized when your organization consistently displays the characteristics of operational discipline in its decision making and resulting actions. Economic risk management systems, sustainability programs, behavior based safety programs, process safety management programs, and environmental risk management systems all benefit when an organization promotes a high level of operational discipline throughout its structure.

The book includes self-evaluation and development tools, group exercises, and discussion questions. It helps readers assess their personal level of operational discipline as well as their team and organization's value for operational discipline. Values-based and awareness raising, The concept of operational discipline introduces the synergistic relationships between organizational excellence, operational excellence, and operational discipline. Help your entire workforce discover the advantages that reveal themselves when everyone consciously seeks to practice a high level of operational discipline.

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